Travis Alexander Dennison

256.698.9297 | travisadennison@gmail.com

Information Systems Professional with technical expertise, management and systems administration experience. Seeking a next-level career opportunity that I can apply my proven capabilities for completing challenging tasks effectively and efficiently.

PROFILE

- Various tech level training obtained in service to several departments of the US Army and Missile Defense Agency
- Proficient in Adobe, Cisco, Linux, Microsoft Windows, and other Microsoft Applications
- Proficient in installation and setup of Linux & Unix (Red Hat, Suse/OpenSuse, Debian/Ubuntu and Gentoo)
- Proficient in various update peripherals such as WSUS and SCCM
- Proficient in LAN/WAN, VPN, Routers, Firewalls, TCP/IP networking infrastructures
- Performs network monitoring and Intrusion Detection Prevention (IDP) using Snort, prepare vulnerability assessments, compliance reports, performance metrics and developed mitigation priorities using Retina and Nessus
- Proficient in Active Directory/Group Policy monitoring and deployment

EDUCATION

Masters of Science in Management Information Systems   **May 2013**
FLORIDA INSTITUTE OF TECHNOLOGY   Huntsville, AL

Bachelor of Science in Management Information Systems   **December 2009**
UNIVERSITY OF ALABAMA IN HUNTSVILLE   Huntsville, AL

WORK EXPERIENCE

Telecom & Network Infrastructure   2017 – 2018
THE SELECT GROUP (*UNITED STATES MARINE CORP.*)   San Diego, CA

- Lead team in roll-out of new standard USMC Windows 10 image migration for entire Camp Pendleton (14,000 machines).
- Worked in secure locations while maintaining customer confidence by keeping service information confidential.
- Accomplished operations and organization mission by completing related results as needed.
- Performed electrical and network troubleshooting, analyzed information, generated daily reports, and maintained client relationships.
- Provided quality focus result driven support to Marines and VIPs in a timely manner.
- Ensured daily backed-ups of sensitive encrypted data while providing lost prevention support for damaged or corrupted data.
- Provided hardware teach refresh to customers in support of migration (HP, Dell and Lenovo).

System Administrator II   2014 – 2016
GRYPHON TECHNOLOGY (*MISSILE DEFENSE AGENCY*)   Honolulu, HI

- Engineered System Admin-related solutions for various project and operational needs.
- Setup network and configure switches both onsite and at remote locations for live video streaming and T1 communications.

- Configured and supported NAS and SAN Storage, initiated backups to onsite/offsite locations and assisted in the design and implementation of Disaster Recovery.
- Managed and maintained DNS/DHCP and FTP servers.
- Administered several types of virtual environments including VMware ESXi and Microsoft Hyper-V
- Deployed Microsoft Windows 10 using DoD recommended Secure Host Baseline tool kit
- Administered Host Based Security System (HBSS) and e-Policy (ePO) for DoD computer networks and systems
- Managed Closed Circuit Security Cameras and Physical Intrusion Detection Systems using Industrial Video & Control (IVC) and C-Cure 800/8000 management solutions
- Managed MIL-SAT Direct to Sailor satellite communication systems for all media and communications
- Performed ongoing preventative maintenance, performance tuning, hardware upgrades, and resource optimization as required.
- Provided Tier II/III and other support per request from various constituencies to investigate and troubleshoot issues.

Client Services Manager – Help Desk   **2008 – 2014**
BERING STRAITS INFORMATION TECHNOLOGY (*DEPARTMENT OF DEFENSE*)   Huntsville, AL

- Provided remote services, user access, and service delivery for classified and unclassified equipments
- Serviced equipment, performed upgrades and updates to systems and services to ensure that all hardware, software, and procedures are compliant with corporate and DoD security policies and standards
- Managed file sharing on Linux and Windows hosts with SMB/CIFS via Linux/Windows servers
- Managed Active Directory by adding, creating/modifying user accounts, passwords, set group policies and permissions.
- Administered audits for classified and unclassified machines, manually updated systems with the latest system updates/firmware, application packages and security settings for both Windows and Linux
- Manage over 700 user assets in various capacities including life-cycle management, upgrades and data migration.
- Serviced equipment, performed upgrades and updates to systems and services to ensure that all hardware, software, and procedures are compliant with corporate and DoD security policies and standards
- Monitored network communication using such tools as SolarWinds and DHCP servers
- Implemented network policies for users of the Redstone Test Center computer system and network
- Monitored Printer Servers, DISA Email Servers and BlackBerry Enterprise Services
- Developed and write procedures for installation, use, and troubleshooting of communications hardware and software in addition to training new users

Student Specialist III – Help Desk   **2007 – 2009**
UNIVERSITY OF ALABAMA IN HUNTSVILLE   Huntsville, AL

- Provided computer support to University students, faculty, and staff
- Monitored system performance and provide security measures, troubleshooting and maintenance as needed.
- Coordinated special events in the University Center on campus
- Provided exceptional customer support to students and faculty by diagnosing and solve their technical problems.
- Maintained hardware peripherals, such as printers, that are connected to the network.
- Identified areas of operation that need upgraded equipment such as Computers, Drop Cables (UTP), fiber optic cables, Hub and Switch

PROFESSIONAL CERTIFICATIONS

CompTIA Advanced Security Practitioner Certification
CompTIA Security+ Certification
CompTIA A+ Certification
EC Council CEH Certification
Microsoft Windows 10 Certification
Microsoft Windows 7 Certification
Cisco Certified Network Associate (CCNA) Certification
Army G3 Computer Security Training
ISC2 Certified Information Systems Security Professional (CISSP) *Training Certificate